

Omer Gul

Recently, electricity consumers have shown increasing concern for power quality. Indeed, power quality standards have become higher than before for certain customers due to sensitivity of automation devices. In addition, power quality is affected by the deregulation of power markets in Turkey. In this study, consumers are provided with basic knowledge of power quality and the cost of poor power quality while on the other hand, the existing regulations are evaluated in terms of consumers' rights so that poor power quality costs and loss are identified and amended.

There are a great deal of regulations on the rights of electrical power consumers in legislation regulating relations between distribution companies and consumers. In this study, though, only the issue of power quality is dealt with.



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